

S-BANK PLC

PRIVACY POLICY FOR CHILDREN

WHAT IS A PRIVACY STATEMENT?

In this privacy statement, we explain how we use your personal data here at S-Bank. Personal data is information that can be used to identify you. You have the right to know how we use your data.

What types of information do we request?

We ask you for various types of information and store it in the S-Bank register, where we store information about our customers. This makes you a data subject.

We only request and store the information we need about you so that we can better assist you with your banking needs. For example, we store the following information about you:

- name and personal identity code
- address and telephone number
- your parents' or guardian's details
- which country you are a citizen of
- what services you have at S-Bank

What do we use your personal data for?

We need your personal data to enable you to use our services. The law clearly states how we may use your personal data. We use the data for purposes such as:

- opening an account and card
- activating online banking IDs
- advising you on banking matters
- ensuring that no one misuses your bank account
- improving our services

What rights do you have?

As a customer, you have the right to:

- know what information we have about you. You can request a copy of your data from us.
- correct your own data if it contains errors
- ask us to delete information about you that we need your consent to use, but you no longer want to give consent for.
- object to the processing of your data based on our legitimate interest. Legitimate interest means that we have an important reason to process your data. You can also restrict the processing of such data.
- request that we do not make decisions about you automatically. After that, only a member of our staff will make decisions regarding your customer relationship and services.

Where can you get help if you have questions?

If you or your guardian, who may be, for example, your parents, would like to ask us about your personal data and how we use it:

- you can send us a message in the online banking service or S-mobiili
- you can call us at **010 76 5800** (local/mobile network charge) or
- you can visit our branch
- you can send an email to tietosuojavastaava@s-pankki.fi

If you or your guardians feel that we have misused your data, you can contact the Office of the Data Protection Ombudsman. You can consult the Data Protection Ombudsman's guidelines on the website at www.tietosuoja.fi/lasten-tietosuoja.

If you wish to contact the Data Protection Ombudsman, you can send email to tietosuoja@om.fi or call **029 566 6700**.